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Be responsive, public servants told

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SEREMBAN: Civil servants must be sensitive and responsive to those who seek their services as this will impact how the private sector rebuilds post-Covid-19, says Datuk Mohd Khairul Adib Abd Rahman.

The Public Service Department director-general said his department would not tolerate those who were not productive and lacked integrity.

"We will act against such employees once there is evidence," he said in a message to Public Service Department employees.

Civil servants acting quickly and professionally would be a catalyst for economic growth, he said.

"The Covid-19 pandemic has changed the global social, economic and employment landscapes drastically.

"Many have been affected in terms of employment and income and there is greater competition for jobs," he said.

Mohd Khairul noted that all stakeholders were hoping for an efficient public delivery system.

"We must be there to help and not make things difficult. Although we have not been directly affected, we have a challenging role before us," he said.

He said the civil service, especially through its frontliners, backroom operations and support staff, had executed strategies to help cushion the impact of Covid-19.

He noted that there were still some selfish bad apples who continuously violated work ethics.

"Some had reportedly falsified dates on documents and cheated the government," he said.

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